

Anthony Tricomi  
PFI Displays, Inc.  
40 Industrial Street  
Rittman, OH 44270

Dear Tony:

It is not often that I write a letter such as this, but I must applaud you and your staff at PFI for an excellent job in both designing and producing our status display. With a display of this size, it is usual to have some minor problems both in the assembly of the display and its actual use. I have encountered none what so ever. I also must say your service and delivery has been impeccable. Please congratulate everyone for a job well done.

In addition, I have received numerous phone calls and letters from both distributors and retailers praising the beauty and functionability of the display. In my years with Tarkett, I have never seen such a positive response to any of the displays we have placed. Congratulations. At this point, I can only look forward to seeing what the next display you create for us will be. Thank you again.

Sincerely,